



ING Job Description

Grade B

ICT Technician

Post reference: LSR05-22 Last revision: 2022-05-13 Version N° 0.1

Department / Group

Operations

Hierarchical Dependency

Head of Computing

Functional Dependency

If different

PURPOSE

Main purpose for the post

To provide entry-level support and assistance in a variety of operational and project-related ICT tasks. The range of activities that will be undertaken will be broad and will cover all technologies that are in use throughout the ING.

Associated duties and responsibilities

- To develop and maintain ING's ICT systems and associated peripherals.
- To identify and resolve ICT issues
- To provide specialist knowledge in System Administration and disaster recovery
- To provide an appropriate level of technical ICT competence associated with telescope operations.
- To ensure business continuity with respect to the systems being managed.
- To write reports and documentation

Appointment

100%

Mobility

Daily travel to the telescopes

Remarks

N/A

RESPONSIBILITIES

People management

0

Annual budget management

0

Results / Other Responsibilities

REQUIREMENTS				
Education				
Minimum		Preferred		
Técnico Especialista en sistemas de telecomunicaciones e informático (CFGS)		University degree in an ICT-related discipline		
Experience				
Minimum		Preferred		
<ol style="list-style-type: none"> 1. Installing and configuring networks 2. Installing and configuring operating systems 3. Basic scripting 4. Providing basic advice about ICT issues 5. Working as part of a team 6. Time management, organisational skills, and effective communications 		<ol style="list-style-type: none"> 1. Installing, configuring, and managing networks 2. Installing and configuring Linux operating systems 3. Basic programming 4. Providing advice about ICT issues 5. Working as part of a team 6. Time management, organisational skills, and effective communications 		
Specialist competencies				
From ING's Competencies Dictionary at ING Competencies Dictionary				
Technical disciplines				Level
System administration principles, Use of software applications				High
Networking, Programming, Documentation, ICT security, ICT troubleshooting, communications				Medium
Data management				Low
Transversal competencies				
Personal Competencies	Basic	Intermediate	Advanced	Expert
Analytical	X			
Decision making		X		
Initiative, proactivity		X		
Flexibility, adaptability		X		
Personal management		X		
Relational Competencies				
Effective leadership	X			
Teamwork		X		
Effective communication		X		
Functional Competencies				
Strategic thinking	X			
Planning, organisation		X		
Resource optimisation	X			
Technical Competencies				
Written communication		X		
Information technology		X		
Foreign languages		X		
Health and safety	X			
Multidisciplinary	X			