



Information and Communication Technologies Technician

Ref: LSR05-22

Closing date: 16:00 (WEST) / 27-06-2022

The Isaac Newton Group of Telescopes (ING) invites applications for the post of Information and Communication Technologies (ICT) Technician.

The ING operates the 4.2-m William Herschel Telescope and the 2.5-m Isaac Newton Telescope, on behalf of the UK's Science and Technology Facilities Council, the Dutch *Nederlandse Organisatie voor Wetenschappelijk Onderzoek*, and the Spanish *Instituto de Astrofísica de Canarias*. The facilities are located on the *Observatorio del Roque de los Muchachos*, one of the best astronomical sites in the world, at an altitude of 2400m. Located on the Spanish island of La Palma, the telescopes are equipped with world-class imaging and spectroscopic instruments and are operated 365 nights of the year.

A motivated individual with a range of practical skills is sought to provide IT and communications support to a variety of operational and project-related activities. The successful candidate will be experienced in system administration processes and procedures with the capacity to demonstrate initiative and enthusiasm for success at the ICT Technician level. This is an excellent opportunity for the successful candidate to gain experience in a professional observatory.

RESPONSIBILITIES

The successful candidate will assist the ICT Group in a wide range of ICT activities including networking, system administration, data management, installation and configuration of hardware and software.

SKILLS

The ICT Technician will have skills in the following areas:

- System administration principles
- Use of office and collaboration applications
- Management of computer networks
- ICT security
- First-line ICT support
- Documentation and reporting
- Basic programming
- Basic data management
- Online research

DUTIES

The ICT Technician will:

- Develop and maintain ING's ICT systems and associated peripherals.
- Identify and resolve ICT issues
- Provide specialist knowledge in System Administration and disaster recovery
- Provide an appropriate level of technical ICT competence associated with telescope operations.
- Ensure business continuity with respect to the systems being managed.
- Write reports and documentation

REQUIREMENTS

The successful candidate will:

- be educated to at least the "*Técnico Especialista en sistemas de telecomunicaciones e informático (CFGS)*" level
- possess a minimum of six-months work experience relevant to the above duties
- possess an ability to communicate effectively and carry out work in English (both written and spoken)
- be physically fit to perform duties linked to the post
- possess a valid class-B driving license (or equivalent)
- be able to work occasionally at the ORM

Essential Knowledge and Experience

The successful candidate will:

1. Be able to install and configure basic computer networks
2. Be able to install and carry out basic configurations of the Linux and Windows operating systems
3. Be able to use a scripting language for basic tasks
4. Be able to provide basic advice about ICT issues
5. Have experience working as part of an operational team

VALUED PERSONAL QUALITIES

The following will also be taken into consideration:

- The ability to think creatively, to seek and accept change and continuous improvement
- Possess a level of drive and enthusiasm that is commensurate with the post
- The ability to manage one's own time

- The level of organisational skills and effective communications

SHORTLISTING PROCEDURE

The ING shortlisting procedure is defined [here](#) and, for this recruitment exercise, will be based on the above requirements, knowledge and experience.

CONTRACTUAL INFORMATION

Following a six-month probationary period, this will be a permanent position. The appointment will be at ING's Band B with a starting gross salary of €28,375.17 per annum which is subject to Spanish income tax and social security deductions. After the first year, the salary will increase to €29,868.65 per annum.

Under the Spanish National Health Service, medical cover will be available to the appointee, partner and accompanying children. ING will assist those coming from abroad in registering with the Social Security and Health Service. A relocation package and financial support for language lessons are available.

Applicants from outside the EU need to be in possession of a residence permit and work permit, both of which must be valid for Spain.

APPLICATIONS

To apply for this post, use the standard ING external job [application form](#) and fill in:

- Box 1: personal data
- Box 10 on page 4: why are you interested in the post and indicate the relevance of your qualifications and experience to the job.
- You may optionally fill in box 9 (career history) if you believe the information strengthens your candidacy.

FURTHER INFORMATION

Further information is available from the Head of Engineering, Dr Don Carlos Abrams (don@ing.iac.es), ☎ + 34 922 425 450.

The ING is fully committed to equality of opportunity in the workplace.